

DATASHEET

Professional Services

Migrations, Upgrades, and Implementations

Whether you're moving to a new open source solution from your current platform or product, updating to the most current version of a particular technology, or deploying a solution for the first time in your environment, the OpenLogic Professional Services team can remove key challenges for your team and eliminate barriers to your success.

KEY BENEFITS

- Accelerates project timelines
- Lessens burden on internal resources
- Lowers risk by using a proven process built on best practices
- Optimizes outcomes for today and the future

Areas of Expertise

Operating Systems	CentOS	Application Servers	Tomcat
	Rocky Linux		TomEE
	AlmaLinux		Wildfly
Deployment Platforms	Java	Middleware	ActiveMQ/Artemis
	Kubernetes		RabbitMQ
Databases and Data Technologies	PostgreSQL		Kafka
	MySQL	Monitoring and Instrumentation	Prometheus/Grafana
	MariaDB		OpenTelemetry
	Cassandra		FluentD/Fluentbit
	Hadoop		InfluxDB/Telegraf

Project Phases and Deliverables

1. INITIAL ANALYSIS AND SCOPE DEFINITION

First, we collaborate with your team to analyze and document the current state of your environment, set expectations, and establish success criteria. This includes reviewing:

- Performance expectations
- Outcome expectations for your new environment
- Metrics in the current and new environments
- Testing in place (regression, end-to-end, validation testing to determine successful project completion)



Step 1 Deliverable:

Documentation of your current state along with clear expectations on project goals and criteria for success

2. RULES OF ENGAGEMENT AND PROJECT PLAN

Developing a solid project plan is key to the success of your project. We'll create a blueprint of your desired solution or architecture to ensure it meets the needs of your organization's environment and end-users. We'll work with you to define:

- A clear statement of work, including what's in and out of scope
- Stakeholders (technical, business, executive, other)
- Schedule of work and cutover strategy
- Change controls, change agents, and paths to approval
- Responsibilities of the OpenLogic team and your internal team
- Methodology (Agile vs. Waterfall)
- Clear rules of engagement, including frequency of reporting progress and the tactical team meeting cadence



Step 2 Deliverable:

A comprehensive plan that's easy to understand and ready to execute

3. PROJECT EXECUTION

Whether we're completing the work on your behalf or guiding your team, OpenLogic will collaborate with you throughout the execution phase. Our experts are available during each step of the upgrade, migration, or implementation effort to answer questions and troubleshoot any snags encountered along the way. We can weave in formal coaching and mentoring as part of the plan to ensure your team owns the outcome.



Step 3 Deliverable:

Successful execution

4. FINAL REVIEW AND SUMMARY

After completing the project, we wrap up with a summary review that typically includes a session, presentation, or report on key results. We also discuss any outstanding requirements that may have been intentionally tabled during the project to be addressed later. Having an outline of next steps and a deferred list of deliverables gives you a roadmap for additional enhancements and functionality moving forward.



Step 4 Deliverable:

Session, presentation, and/or report that incorporates captured data and findings from your project with recommendations for any deferred or out-of-scope items

Get Started Today

Contact us today to schedule a free consultation — we'll be happy to review the specifics of your project and provide you with a custom-scoped solution.

CONTACT US

www.openlogic.com/talk-to-expert

sales@openlogic.com