

# CentOS implementation - who will support you?

Who will support your implementation?

Tier 4  
enterprise-architects 24x7  
that can help with entire  
ecosystems

Better SLA  
than Linux  
vendors

How do you deal with  
unexpected problems?

54% OF DEVELOPERS  
CHOOSE OSS PACKAGES  
BASED ON AVAILABILITY OF  
TECHNICAL SUPPORT

Do your system  
administrators know  
how to support the  
servers?

Have you performed a  
disaster recovery test?

Access hotfixes  
and patches  
directly through a  
secure repository

No vendor  
lock-in

Are you monitoring  
your servers?

How quickly can you  
respond to critical  
security updates?

OSS SUPPORT  
REQUESTS HAVE  
GROWN 50% IN THE  
PAST TWO YEARS

Do you know how  
often changes occur  
on the server?

Security hardened  
images conform to CIS &  
OpenSCAP

**DANGER**

Downtime &  
wasted  
cycles

Complexity  
requiring broad &  
deep expertise

Can't rely on the  
community if  
something breaks

Delays that  
could lead to  
failure

Servers are left  
vulnerable to  
attacks

Request a quote at  
[roguewave.com/centos](http://roguewave.com/centos)

